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CHINESE IMMIGRANT STORYLINE

INTRODUCTION
Mrs. Woo is a 70-year-old woman living in an independent senior living apartment in Chinatown. Her 35-year-old daughter Ying, lives in the suburbs but visits her mom weekly and helps her with groceries. They have a close relationship. Mrs. Woo has always loved cooking and making soup for her daughter when she comes over for family dinner. But lately, Ying has noticed that her mother has stopped doing activities that she used to enjoy, such as line dancing with her friends and cooking. A concerned Ying eventually turns to her friend Mai for help.

Ying is on the phone with her mother, Mrs. Woo.

Ying: Hi mom, I just got off work. I am on my way to Chinatown now for dinner. I also have the groceries that I bought for you.

Mrs. Woo: Oh, I have not been able to cook today. Can you pick-up carry out from the restaurant by your work?

Ying: Again? That’s not like you, mom. I can pick-up carry out, but are you okay?
Mrs. Woo: Yes! It's nothing. I am just tired and I have not been sleeping well lately.

Ying picks up carry-out food and drives to her mother's apartment.
Ying and Mrs. Woo are eating.

Ying: What did you do today, mom? Did you go to McGuane Park for line dancing?

Mrs. Woo: Ah, I did not go today. The park does not seem to be as safe as it once was. I do not know if I will be going back any time soon.

Ying: That’s sad to hear! I know how much you enjoy line dancing with your friends. Maybe you can find a new park to go to with your friends tomorrow?
Mrs. Woo: Oh, that’s a good idea, Ying. I need to catch up on sleep first, though. I cannot exercise when I don’t get enough sleep!

Ying: That’s true, mom.
Ying is shopping for groceries at her local store.

Mai: Ying! How have you been?

Mai: Good! I just got off the phone with my mom and she mentioned that Mrs. Woo hasn’t been coming to line dancing at McGuane Park for the past month. Is she sick?

Ying: Hi, Mai! I’m doing well, how are you?
Ying: She said that she has not been sleeping well lately and she has not had the energy to cook, which is very unusual. She also said that she hasn’t been going line dancing because of safety issues. But now, I’m not sure if that’s true. She seems to be isolating herself.

Mai: I’m so sorry to hear that, Ying. My mom was feeling the same way a couple of months ago when she was depressed. She would not talk about it, and it got so bad, I ended up reaching out to a friend for help. They referred me to a mental health provider to consult with my mom.

Ying: Depressed? How can I get more information about this?
Mai: Here is the resource guide for mental health that my friend shared with me. It has a list of providers in the area that can help your mom with what she is going through.

Ying: Thank you so much for your help, Mai! I wasn’t sure how I could help my mom, but this seems like a great tool to help me figure out the best way to help her.
Ying: Mom, I know you haven’t been feeling well enough to cook and I brought take-out again. I was wondering if I could talk to you for a second about how you’re feeling?

Mrs. Woo: Ying, I told you already. I just have low energy these days.

Ying: Well, I was talking to Mai about something similar that happened to her mom. She was feeling the same things that you do and was able to feel better after she talked to a professional about what was going on.
Ying: I am worried about you, and I think it’ll be a great idea to see what a professional has to say. She also shared this resource guide for mental health from one of her friends. We can go over it together if you would like.

Mrs. Woo: I would be open to it. Let’s go over the resource guide together.

Ying and Mrs. Woo smile at each other, feeling hopeful that Mrs. Woo’s mental state will improve now that she has the support she needs.
Mental health is an important part of overall health and well-being. Mental health includes our emotional, psychological, and social well-being. It affects how we think, feel, and act. It also helps determine how we handle stress, relate to others, and make healthy choices. Mental health is important at every stage of life, from childhood and adolescence through adulthood.

WHAT ARE MENTAL HEALTH DISORDERS?
Mental health disorders are diagnosable health conditions that impact our emotions, thoughts and behaviors. Mental health disorders can cause major stress and they can affect a persons’ daily activities and relationships.
10 COMMON WARNING SIGNS OF A MENTAL HEALTH DISORDER

1. Feeling very sad or withdrawn for more than two weeks
2. Intense worries or fears that get in the way of daily activities
3. Extreme difficulty concentrating or staying still
4. Sudden overwhelming fear for no reason, sometimes with a racing heart, physical discomfort or difficulty breathing
5. Significant weight loss or gain
6. Seeing, hearing or believing things that aren’t real
7. Excessive use of alcohol or drugs
8. Drastic changes in mood, behavior, personality or sleeping habits
9. Severe, out-of-control, risk-taking behavior that causes harm to self or others
10. Trying to harm or end one’s life or making plans to do so

NATIONAL DATA

1 in 5
U.S. adults experience mental illness each year

1 in 6
U.S. youth aged 6-17 experience a mental health disorder each year

Asian Americans are **three times less likely to seek help** for their emotional or mental health concerns than White Americans (American Psychological Association).

**Suicide** is the 10th leading cause of death for Asian Americans (The Office of Minority Health).

Asian American women ages 15-24 and 65 and older have the highest **suicide rates** among women across all racial/ethnic groups (National Alliance on Mental Illness & Centers for Disease Control and Prevention).

Many refugees from war-torn Southeast Asian countries suffer from mental illness, **50-70% suffer from post-traumatic stress disorder**, 40% suffer from depression, and 35% suffer from anxiety (National Asian American Pacific Islander Mental Health Association).
BARRIERS
There are several barriers to care that contribute to the mental health outcomes for the Asian American community.

• Overall, 32.6% of Asian Americans are not fluent in English. Language barriers can make communicating with providers difficult, especially when a person is seeking counseling for personal issues.
• Stigma also plays a huge role in preventing people from accessing care. Lack of knowledge about mental illness and stigma associated with mental health issues can lead to delaying seeking out mental health services.

• The “model minority” stereotype is another barrier to care. This is the prevalent assumption that portrays Asian Americans as being more successful, such as financially and academically, and conforming to social norms. The social and familial pressure created by this stereotype can prevent community members from seeking mental health care.

Below you will find data specifically looking at mental health and substance use among Chinese community members in Chicago.

CHINESE COMMUNITY IN CHICAGO
Chicago Asian Health Survey
From 2019 to 2021, Asian Health Coalition conducted the Chicago Asian Health Survey in order to collect health information on various Asian ethnic groups in Chicago. Below are some of the survey results from the Chinese community in Chicago.

Warning Signs
• 11% of survey participants have depressive symptoms
• 9% of survey participants said that in the past year they needed mental health treatment or counseling but did not get it
• 51% of people said they had five or more drinks on one occasion in the past 30 days, which may be an indication of problematic alcohol use

Stigma Beliefs
• 47% of people agreed that there is something admirable in the attitude of a person who is willing to cope with his or her conflicts and fears without resorting to professional help
• 38% of people agreed that a person should work out his or her own problems; getting psychological counseling would be a last resort
• 38% of people agreed that personal and emotional troubles, like many things, tend to work out by themselves

Next, we’ll learn about some of the common mental health disorders.
DEPRESSION

Depression is more than just feeling sad or blue, and sometimes may not even involve feeling sad. There are many different symptoms of depression.

Some common symptoms include:
• Feeling sad or having a depressed mood most of the day
• Losing interest in activities you would normally enjoy
• Change in appetite, with possible unplanned weight loss or weight gain
• Trouble sleeping or sleeping too much
• Change in speech or movement – either slowed down or more rapid and fidgety
• Lack of energy or feeling tired even when you seem to be getting enough sleep
• Feeling worthless or excessive guilt
• Difficulty thinking, concentrating, or making decisions
• Thoughts of death or suicide

You don’t have to experience all of these symptoms to be depressed, but experiencing even two of these symptoms every day for two weeks may be a sign that you need to seek professional help.

Children and youth can show irritability rather than sad, depressed mood.

You don’t have to experience all of these symptoms to be depressed, but significant change in even two of these symptoms that makes it hard for you at home, school/work, or with other people can be a sign that you are depressed.

QUICK FACTS

In 2020, 4.2% OF ASIANS aged 18 and older experienced depression.

BIPOLAR DISORDER

Bipolar disorder causes periods of extreme high energy mood as well as extreme low energy and mood. This mental health condition includes both manic and depressive episodes that can last months, and is more than just being “moody”.

Individuals must experience at least one manic episode. A manic episode is a period when a person is extremely high-spirited, euphoric, and “on top of the world” or irritable, and has more energy than usual for at least one week. Importantly, these episodes reflect a change from someone’s regular baseline mood and behavior. However, they often make decisions that they regret later, and symptoms can be so serious that people need to be hospitalized.

A manic episode may also include:
• Decreased need for sleep
• Faster speech
• Racing thoughts
• Being easily distracted
• Increased activity whether it seems purposeful and productive or not
• Impulsive behavior, like spending too much money or having risky sex
• Being out of touch with reality, like seeing or hearing things that other people do not see or feeling paranoid

Most people feel great during manic episodes so they do not realize there is a problem and refuse treatment.

A manic episode that lasts at least 4 days is called “Hypomania” and is a less severe form of bipolar disorder.

QUICK FACTS

Bipolar Disorder AFFECTS MEN AND WOMEN EQUALLY, with about 2.8% of the U.S. population diagnosed with bipolar disorder.
Psychosis refers to an alteration in a person’s sense of reality. Symptoms of psychosis can show up in one’s perceptions, behaviors, and thoughts.

<table>
<thead>
<tr>
<th>Psychotic behaviors include:</th>
<th>Quick Facts</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Hearing sounds or voices that others don’t hear</td>
<td>Psychotic symptoms can range from mild to severe.</td>
</tr>
<tr>
<td>• Seeing things that other people do not see</td>
<td>Although most people think of psychosis as a mental health condition, it is</td>
</tr>
<tr>
<td>• Atypical speech patterns or responding to internal conversations</td>
<td>a symptom that can be part of different mental health disorders, such as</td>
</tr>
<tr>
<td>• Disorganized or disordered behavior</td>
<td>schizophrenia, bipolar disorder, or depression.</td>
</tr>
<tr>
<td>• Change in ability to express emotion</td>
<td>Some people experiencing psychosis often have spiritual or supernatural</td>
</tr>
<tr>
<td>• Paranoia or bizarre fears that don’t go away that are not based in reality</td>
<td>explanations for what is happening to them.</td>
</tr>
<tr>
<td>• Believing that people can read your mind, or that individuals are being watched</td>
<td></td>
</tr>
<tr>
<td>• Holding on to false beliefs despite clear or reasonable evidence that they are not true</td>
<td></td>
</tr>
</tbody>
</table>

**Psychotic disorders typically begin in EARLY ADULTHOOD.**

Anxiety disorders result from excessive anxiety and fears and can involve uncontrollable worrying or physical symptoms of stress.

Some common symptoms include:
• Feeling restless
• Irritability
• Difficulty concentrating
• Physical symptoms including muscle pain, tightness, palpitations, feeling shaky
• Trouble falling asleep or staying asleep
• Feeling exhausted even after a full night’s sleep
• Going out of your way to avoid situations that make you anxious
• Unwanted thoughts or worries that won’t go away

Anxiety is a normal emotion that everyone feels when there is a threat of some sorts, and a little anxiety can actually be useful. However, when anxiety starts to interfere with people’s daily lives, they might have an anxiety disorder, such as:
• Phobias: extreme fear of an object, experience or sensation
• Social Anxiety Disorder: fear of social situations, evaluation, and rejection
• Generalized Anxiety Disorder (GAD): excessive and uncontrollable worrying
• Obsessive-Compulsive Disorder (OCD): intrusive thoughts and uncontrollable behaviors

20.1% OF ASIANS reported symptoms of an anxiety disorder over the course of a 2-week time period.

Post-traumatic stress disorder is a response to the experience of a traumatic event.

Symptoms of PTSD include:
• Repeatedly thinking about the traumatic event, such as through flashbacks or nightmares
• Avoiding reminders of the traumatic event like people, places, activities, objects and situations
• Being constantly alert or on guard, easily startled, or hyper-aware or your surroundings
• Intense negative emotions, such as extreme fear, irritability or guilt, or negative thoughts, such as beliefs that no one can be trusted,

Other associated difficulties can include:
• Inability to remember important aspects of the trauma
• Inability to experience positive emotions
• Physical symptoms, like chronic pain or headaches
• Substance use problems
• Relationship problems
• Other mental health conditions, such as depression or anxiety

Examples of traumatic events that are typically associated with PTSD include life-threatening events such as:
• Natural disasters
• Violent attacks
• Car accidents
• Childhood abuse or neglect

In some cases, learning about a traumatic event in a close family member or friend can lead to PTSD.

Women are SIGNIFICANTLY more likely to experience PTSD than men.
A substance use disorder (SUD), or what many people commonly refer to as “addiction,” involves an individual’s inability to control their use of alcohol or drugs.

A SUD can include the following symptoms:

- A craving or strong urge to use the substance, or a great deal of time using or recovering from the effects of the substance
- Continued use of the substance despite known problems, such as interpersonal, psychological, or physical problems, or failure to fulfill obligations at home, school or work
- Using more of the substance than intended, and eventual need for larger amounts of substance to get the same effect
- Continued use of the substance in physically dangerous situations, such as driving, swimming or operating machinery
- Unsuccessful efforts to cut down or control substance use.
- Physical dependence on the substance that can lead to unpleasant and sometimes life-threatening symptoms when the substance is not used

It is common for individuals to abuse and be addicted to more than one substance or for mental health conditions to co-occur with a substance use disorder, including mood disorders and anxiety disorders. It is important to treat these co-occurring disorders.

QUICK FACTS
10% OF ASIAN AMERICAN ADULTS had a substance use disorder in 2020.
Eating disorders are mental health conditions related to preoccupation with weight and shape concerns, behaviors interfering with maintaining appropriate body weight, as well as disordered patterns of eating.

Symptoms of eating disorders include restricting food intake and overly controlling eating, or consuming large quantities of food and feeling out of control with eating (called binging).

Other symptoms may include purging behaviors, such as self-induced vomiting, laxative abuse, and over exercise.¹

The most common eating disorders are anorexia nervosa, bulimia nervosa, and binge eating disorder.

- **Anorexia nervosa** involves severely restricting food intake with weight that is significantly below a normal range but can also include periods of binging and purging.
- **Bulimia nervosa** involves binging and purging, with weight that is in the normal range or higher.
- **Binge eating disorder** involves binging without compensating for the large quantities of food by purging, and is often associated with overweight and obesity.¹

**QUICK FACTS**
Approximately 2.3% OF YOUTH will be diagnosed with an eating disorder during their lifetime.
ATTENTION-DEFICIT HYPERACTIVE DISORDER (ADHD)

Attention-deficit hyperactive disorder (ADHD) is one of the most common mental health conditions in childhood in which hyperactivity, inattention, impulsivity, or a combination is noticeably greater than expected for their age.

Symptoms of ADHD include:
- Difficulty paying close attention to details or making careless mistakes in school or job tasks.
- Problems staying focused on tasks or activities, or following through on instructions.
- Difficulty listening when spoken to.
- Problems organizing tasks and work, or often loses things needed for tasks or daily life.
- Is easily distracted, or forgets daily tasks, such as doing chores and running errands.
- Fidgets with or taps hands or feet, squirms in seat, runs about or climbs where it is inappropriate.
- Has difficulty waiting their turn, such as while waiting in line, or interrupts or intrudes on others.  

ADHD often persists into adulthood, although the symptoms may not be as clearly evident.

As adults, an individual may not continue with hyperactive behavior, but continue to struggle with impulsivity, restlessness and difficulty paying attention.

They also may have challenges in prioritizing tasks, planning and organizing, as well as low frustration tolerance and difficulties in managing stress.

QUICK FACTS
Approximately 4.2% OF YOUTH will be diagnosed with ADHD during their lifetime.  

DISRUPTIVE BEHAVIOR DISORDERS

Disruptive behavior disorders involve a pattern of defiant and oppositional behavior by children and adolescents.

Oppositional defiant behavior involves uncooperative and argumentative behaviors and can also include:
- Refusing to follow rules.
- Deliberately annoying others.
- Blaming others for their mistakes.
- Angry outbursts, and resentful, vindictive ways.  

Conduct disorder involves more severe forms of disruptive behaviors including aggression and cruelty toward people and animals, destruction of property (e.g., deliberate fire setting, vandalism), deceitfulness or theft (breaks into properties, manipulates others), or serious violations of rules (e.g., runs away from home, truant from school).  

QUICK FACTS
Approximately 6.5% OF YOUTH will be diagnosed with one of these disorders during their lifetime.  

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3. Mental health by the numbers. NAMI. Retrieved from https://www.nami.org/mhstats
Suicide is death caused by injuring oneself with the intent to die. A suicide attempt is when someone harms themselves with an intent to die, but they do not die after harming themselves.

**WARNING SIGNS**

The following are signs to look out for when you are concerned that a person may be suicidal:

- Talking about killing themselves
- Talking about feeling hopeless
- Talking about having no reason to live
- Talking about being a burden to others
- Talking about feeling trapped
- Talking about unbearable pain
- Increased use of alcohol or drugs
- Withdrawing from activities
- Isolating from family and friends
- Sleeping too much or too little
- Visiting or calling people to say goodbye
- Giving away prized possessions
- Aggression
WHAT YOU CAN DO TO HELP:

Have an honest conversation
1. Talk to them in private
2. Listen to their story
3. Tell them you care about them
4. Ask directly if they are thinking about suicide
5. Encourage them to seek treatment or contact their doctor or therapist
6. Avoid debating the value of life, minimizing their problems or giving advice

IF A PERSON SAYS THEY ARE THINKING ABOUT SUICIDE

Take the Person Seriously
- Take the person seriously
- Stay with them
- Help them remove lethal means
- Call the National Suicide Prevention Lifeline: 988
- Text TALK to 741741 to text with a trained crisis counselor from the Crisis Text Line for free, 24/7
- Escort them to mental health services or an emergency room

IF YOU’RE STRUGGLING

Don’t Wait for Someone to Reach Out

Seek mental health treatment, or tell your clinician about your suicidal thinking. Treat yourself like you would treat someone else who needs your help.

TAKE THE TIME TO REACH OUT IF YOU ARE CONCERNED ABOUT SOMEONE... DON’T ASSUME THAT OTHERS WILL REACH OUT

Talk in Private
Listen to their story, and let them know you care. Ask directly about suicide, calmly and without judgement. Show understanding and take their concerns seriously. Let them know their life matters to you. That one conversation could save a life.

TYPES OF TREATMENT

Treatment is not a one size fits all approach. Where you go for mental health care treatment and services depends on your situation and recovery needs. It is normal for people to need a combination of treatments and services too. Primary care doctors and mental health professionals can go over the best options for you and provide more information.
COUNSELING AND THERAPY

Psychotherapy
Psychotherapy is a type of treatment of mental illness provided by a trained mental health professional. Psychotherapy explores thoughts, feelings, and behaviors, and seeks to improve an individual’s well-being.

Types of psychotherapy include:
• **Individual**: This therapy involves only the patient and the therapist.
• **Group**: Two or more patients may participate in therapy at the same time.
• **Marital/couples**: This type of therapy helps spouses and partners understand why their loved one has a mental disorder. This type of therapy can also be used to help a couple that is struggling with aspects of their relationship.
• **Family**: This type of therapy helps family members to understand what their loved one is going through, how they themselves can cope, and what they can do to help.

Support Group
A support group is a group meeting where members guide each other towards the shared goal of recovery. Support groups are often comprised of nonprofessionals, but peers that have suffered from similar experiences.

Self-help Plan
A self-help plan is a unique health plan where a person addresses his or her condition by implementing strategies that promote wellness. Self-help plans may involve addressing wellness, recovery, triggers or warning signs.

Recovery Support Services
Recovery support services include continuing care, mutual self-help groups (such as 12-step programs) and peer recovery support services. These services provide a community setting where fellow recovering persons can share their experiences and provide mutual support to each other’s mental health and/or substance use challenges.

HOSPITAL CARE AND OTHER SERVICES

Case Management
Case managers have knowledge of local medical facilities, housing opportunities, employment programs and social support networks. They are also familiar with many payment options, and can serve an important role in helping a person get the best treatment possible.

Hospitalization
In a small number of cases, hospitalization may be necessary so that an individual can be closely monitored, accurately diagnosed or have medications adjusted when the person’s mental illness temporarily worsens.
A medication is a drug used to treat various health conditions, including mental health disorders. The following are examples of medications commonly used to treat mental health disorders.

**Antidepressants**
Antidepressants are medications commonly used to treat depression, anxiety disorders and trauma-related symptoms.

**Anti-Anxiety Medications**
Anti-anxiety medications help reduce the symptoms of anxiety, such as panic attacks or extreme fear and worry.

**Antipsychotics**
Antipsychotic medications are mainly used to treat psychotic disorders. They may also be used to treat mood disorders and bipolar disorders.

**Mood Stabilizers**
Mood stabilizers are used primarily to treat bipolar disorder.

**Stimulants**
Stimulant medications are commonly used to treat attention-deficit/hyperactivity disorder (ADHD) and narcolepsy (sleep disorder).


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A mental health professional is someone who offers services to improve an individual’s mental health. There are many types of mental health professionals. Below are some examples of the different types of mental health professionals and services they offer.

**Primary Care Physician**
When people first start to develop a mental illness, they may go to a primary care physician (PCP) first for help. A PCP can provide immediate support and can connect people to mental health specialists for mental health treatments if needed. They can also provide medications for mental health disorders.
**Psychiatrists**
Psychiatrists are medical doctors that treat people with mental health disorders. They can provide medication for mental health disorders and can help people understand the side effects of medications and how different medications interact with one another. They can provide assessments of mental health conditions and provide counseling and therapy as well.

**Clinical Psychologist**
Clinical psychologists have a doctoral degree and provide psychological testing and counseling services to assess and treat mental, emotional and behavioral disorders. They may work with individuals, couples, families, or groups.

**Mental Health Nurse**
Registered nurses who have clinical training in mental health. In many states, these nurses can give medications and recommend treatments with physician supervision.

**Licensed Clinical Social Worker**
A counselor with at least a master’s degree in social work from an accredited graduate program. Trained to make diagnoses, provide individual and group counseling, and provide case management and advocacy; usually found in the hospital setting.

**Licensed Professional Counselor**
A mental health counselor with at least a master’s degree, or a doctoral degree, in psychology, counseling or a related field. Trained to diagnose and provide individual and group counseling.

**Licensed Marital and Family Therapist**
A mental health counselor with a master’s or doctoral degree, with special education and training to assess and address relationship issues. They are trained to work with individuals of all ages, couples, and families.

**Certified Alcohol and Drug Counselor**
A counselor who provides individual or group alcohol and drug counseling services. They are trained to work with clients to help them better understand and overcome their addictions.

**Certified Peer Specialist**
Certified Peer Specialists have lived experience with mental health or substance use conditions. Assists clients with recovery by recognizing and developing strengths and setting goals. Many peer support programs require several hours of training.
MEDICATION MYTHS

**Myth: People who take medication are weak.**
Medication isn’t a sign that people are ‘giving up’ and ‘taking the easy option’. In fact, medications can be an effective way of helping people more quickly and learn problem solving skills more efficiently.

**Myth: Once you start taking medication, you have to be on it for life.**
Most people take medication for a limited period of time, often 6 months to a year. Some people may take medication for a longer period of time, but this depends greatly on the situation and the diagnosis. Every person and situation is different.

**Myth: People who need medication for their mental health are dangerous**
People with mental illness, including people who take psychiatric medications, are more likely to be targets of danger or violence rather than cause it themselves, including people who take psychiatric medications.
THERAPY MYTHS

1. “Everyone will find out about my problems if I go to a therapist.”
Therapists are required by law to keep things confidential. Confidentiality is needed so that you can trust your therapist to talk about personal information.

2. “I don’t need therapy. I have friends and family.”
Even though it’s important to have a support system, like friends and family, you might find that you can’t always talk to them about everything. You might find that there are still some things that you do not feel comfortable sharing with them. For example, it may be harder to talk to family and friends about things that might hurt their feelings. When you meet with a therapist, you can share your true feelings with someone who can support you with an objective perspective. When you meet a therapist, you don’t have to hide your true feelings.

3. “I don’t need therapy because I don’t have serious problems.”
There are multiple reasons to seek therapy, whether it’s depression, anxiety, trauma, stressful home and work life, or understanding more about your relationships. Typically, the longer people wait to start therapy, the worse the problem might get, and the longer it might take to resolve the problem.

4. “Couples therapy is only for those heading for a divorce.”
Couples therapy is beneficial, even for couples in healthy relationships. Just like individual therapy, it’s beneficial to share your true feelings and resolve issues with a therapist to maintain a healthy relationship.
TIPS ON STARTING CONVERSATIONS AND PROVIDING SUPPORT

1. Start a conversation
   If you’re concerned about someone, the first thing to do is to check in. It can be as simple as a text: just make sure they know you really want to know how they’re doing.

2. Listen and reflect
   Give the person space to explain what they’re going through. Try not to make any assumptions about their experience based on other things you’ve seen and read. Asking open questions can be helpful; these are questions that invite people to expand, rather than respond with just ‘yes’ or no.
   Examples of open questions include:
   “How have you been feeling?”
   “What’s that like for you?”

3. Be patient
   It might take a while for the person to feel comfortable talking about what they’re going through, or there might be periods where they’re less communicative. That’s understandable; sometimes, if you’re experiencing a mental health problem, it’s harder to be sociable. It might feel frustrating if you’re putting in effort, but try and be patient. They probably appreciate you being in touch even if they’re not responding.

4. Be yourself
   Even if they’re having a hard time, they’re still the same person you know and love. Don’t treat them differently – keep including them in social activities and offer to do the things you’d normally do with them.

5. Ask how you can help
   Give them space to say what they need from you. This might be a regular check-in, a particular activity, or help with practical things. Mental health problems can be draining, so they might be finding it hard to keep up with everyday tasks. If it seems appropriate, ask if there is anything you can help with.
Mental Health Resources

What is Self-Care?
Self-care means taking the time to do things that help you live well and improve your physical health and mental health.

Common Misconceptions

a. Self-care is selfish.
   When you take time for yourself, you feel more energetic and are less likely to lash out or project your negative feelings on others. It’s actually one of the healthiest things you can do to recharge and connect with those around you.

b. Self-care takes too much time.
   We are all busy, but self-care does not require a huge chunk of time from your busy day. Add some self-care time to your schedule and plan your day around it.

c. Self-care is expensive
   Simple actions like meditation, getting to bed early, or going for a walk, can all be low-cost acts of self-care.
ESPECIALLY FOR PARENTS: PUT ON YOUR OWN MASK FIRST!

Just as you are instructed to put on your oxygen mask in an emergency first before helping your child, it is important to take care of your own needs in order to best take care of the needs of your children and loved ones.

SELF-CARE GUIDE

Types of Self-Care

Get regular exercise
1. Go for a walk
2. Take a workout class
3. Yoga
4. Any physical activity you enjoy!

Eat healthy meals and drink lots of water
1. Whole grains
2. Fruits
3. Vegetables
4. Avoid too much sugar and junk food
5. Make home-cooked meals

Make sleep a priority
1. We need at least 7 hours of sleep a night!
2. Short naps during the day are also helpful

Try a relaxing activity
1. Meditation or breathing exercises
2. Read a book
3. Take a bath
4. Gardening or indoor planting
5. Skin care and spa activities

Stay connected
1. Spend time with friends or family members or talk to loved ones over the phone
2. Volunteer in your community. Volunteer examples include spending time with seniors at a nursing home, donating clothes to a homeless shelter, and serving food at a soup kitchen.
3. Go to church or other religious services with family or friends.
EMERGENCY OR CRISIS RESOURCES

For Emergency Assistance
Phone: 911

Crisis Text Line
Text: “HOME” to 741741

24-Hour Chicago Rape Crisis Hotline
Phone: (888) 293-2080

24-Hour Illinois Domestic Violence Hotline
Phone: (877) 863-6338

National Suicide Prevention Lifeline
Call or text: 988

24-Hour LGBT National Hotline
Phone: (888) 843-4564

National Domestic Violence Hotline
Phone: 800) 799-SAFE (7233)

National Sexual Assault Hotline
Phone: (800) 656-HOPE (4673)

FINDING PROVIDERS

Community of Asian-American Therapists in Chicagoland (CAATCH)
Web: https://www.caatch.info/

City of Chicago Unspoken – Mental Health Provider Locator
Web: https://mentalhealth.chicago.gov/find-mental-health-support/

Illinois Department of Human Service – Mental Health Provider Locator
Web: https://www.dhs.state.il.us/page.aspx?module=12&officetype&county

Illinois Helpline for Opioids & Other Substances-Substance Use Treatment Providers Locator
Web: https://hub.helplineil.org/findhelp

Substance Abuse and Mental Health Services Administration (SAMHSA) Provider Locator
Web: https://findtreatment.samhsa.gov/

Are you Really Winning?: Illinois Gambling Disorder Service Providers
Web: https://e.helplineil.org/areyoureallywinning/

CHINESE-SERVING ORGANIZATIONS

Organizations that work towards improving social health, well-being and overall functioning for Chinese community members.

<table>
<thead>
<tr>
<th>ORGANIZATION</th>
<th>CONTACT INFORMATION</th>
<th>SERVICES</th>
<th>LANGUAGE</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chinese American Service League</td>
<td>Address: 2141 S. Tan Court, Chicago, IL, 60616 Phone: (312) 791-0418 Web: <a href="https://www.caslservice.org/">https://www.caslservice.org/</a></td>
<td>Behavioral Health and Clinical Services, Children and Youth Development, Immigration and Legal Services, Public Benefit Assistance, Adult Education, Wellness Activities, Employment Services, Senior Services</td>
<td>English, Mandarin, Cantonese</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Chinese Mutual Aid Association</td>
<td>Address: 1016 W. Argyle Street, Chicago, IL, 60640 Phone: (773) 784-2900 Email: <a href="mailto:info@chinesemutualaid.org">info@chinesemutualaid.org</a> Web: <a href="https://www.chinesemutualaid.org/">https://www.chinesemutualaid.org/</a></td>
<td>Adult Education; Citizenship and Immigration, Employment Services, Senior Services, Home Care, Housing Assistance, Youth Programs</td>
<td>English, Mandarin, Cantonese, Lao, Vietnamese, Tagalog, Bosnian, Thai</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Midwest Asian Health Association (MAHA)</td>
<td>Address: 230 W. Cermak Rd, 2nd Floor, Chicago, IL 60616 Phone: 312.225.8659 Email: <a href="mailto:info@maha.us.org">info@maha.us.org</a> Web: <a href="https://www.maha-us.org/">https://www.maha-us.org/</a></td>
<td>Individual therapy, couples therapy, family therapy, group therapy, school consultations, and community support, health education, screening, and immunization, substance abuse prevention and gambling awareness</td>
<td>English, Mandarin</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Pui Tak Center</td>
<td>Address: 2216 S. Wentworth Ave., Chicago, IL, 60616 Phone: 312-328-1188 Web: <a href="https://www.puitak.org/">https://www.puitak.org/</a></td>
<td>Problem Gambling Program, ESL &amp; Citizenship Classes, Adult Tutoring, Children &amp; Youth Programs, Immigrant Services, Community Wellness, Disability Services, Mental health counseling (in the planning stage)</td>
<td>English, Mandarin, Cantonese</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>South-East Asia Center (SEAC)</td>
<td>Address: 25120 N. Broadway St, Chicago, IL 60640 Phone: (773) 989-6927 Web: <a href="https://se-asiacenter.org/">https://se-asiacenter.org/</a></td>
<td>English Classes, Parenting Classes, Immigration &amp; Citizenship, Crime and Abuse Help, Senior Services, Pre-School, After School Programs</td>
<td>Amharic, Chinese (Cantonese, Mandarin &amp; Toishanese), French, Hindi, Gujarati, Bengali, Urdu, Malay, Spanish, Tagalog, Vietnamese</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Xilin Association</td>
<td>Address: 2354 S Wentworth Ave, Chicago, IL, 60616 Phone: 312-325-1433 Web: <a href="https://xilin.org/">https://xilin.org/</a></td>
<td>Senior Services, Home Care, Youth Education, Performing Art, Medical Screenings, Health Education</td>
<td>Chinese, Cantonese, Korean, Spanish, Lao, Polish</td>
<td>Youth Adult</td>
</tr>
</tbody>
</table>
## OTHER COMMUNITY-BASED ORGANIZATIONS

Organizations that work towards improving a community’s social health, well-being and overall functioning.

<table>
<thead>
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<tr>
<td>Apna Ghar</td>
<td>Address: 4350 N. Broadway, 2nd Floor, Chicago, IL 60613</td>
<td>Gender violence/domestic violence services</td>
<td>Arabic, Hindi/Urdu, Spanish, Tigriyna, Amharic, Tamil, Polish, French, Italian, English</td>
<td>Youth, Adult</td>
</tr>
<tr>
<td>Asian Human Services</td>
<td>Address: 2838 W. Peterson Ave. Chicago, IL 60659-2507</td>
<td>HIV/AIDS prevention and care programs, disability and vocational services; school based violence prevention, smoking cessation, obesity prevention and healthy living, Hepatitis B Awareness education, immunization campaigns, breast and cervical cancer prevention, individual and group therapy</td>
<td>English, Korean, Urdu, Hindi, Arabic, Spanish</td>
<td>Children, Adult</td>
</tr>
<tr>
<td>Between Friends</td>
<td>Address: P.O. Box 608548 Chicago, IL 60660</td>
<td>Domestic violence crisis intervention</td>
<td>Spanish, Arabic, French, English</td>
<td>Adult</td>
</tr>
<tr>
<td>Catholic Charities, The Encompassing Center</td>
<td>Address: 3019 W Harrison St, Chicago, IL 60612</td>
<td>Depression Related Disorders, Trauma Related Disorders, Anxiety Disorders, Impulsive Conduct Disorders, Substance Related Disorders, Anger Management Disorders, Other Disorders</td>
<td>English, Spanish</td>
<td>Adult</td>
</tr>
<tr>
<td>Casa Central</td>
<td>Address: 1343 N California Ave, Chicago, IL 60622</td>
<td>Transitional housing services, violence prevention and intervention, employment training, day care and after school sessions, Adult Wellness Center and Home Care Services program</td>
<td>English, Spanish</td>
<td>Children, Youth, Adult</td>
</tr>
<tr>
<td>Center on Halsted</td>
<td>Address: 3656 N. Halsted Street, Chicago, IL 60618</td>
<td>Psychotherapy Services: Individual, relationship, family, and group therapy. Time-limited therapy groups currently available HIV Positive Support, Coming Out, LGBTQ People of Color; 8+ Dialectical Behavioral Therapy DBT-for Trauma, Trauma Support Group, Trans and Gender Non-Conforming, Men’s, Women’s, and Grief and Loss</td>
<td>English, Spanish</td>
<td>Youth, LGBTQ+</td>
</tr>
<tr>
<td>Consuelo Therapeutic Services</td>
<td>Address: 6149 S. Kennedy Ave. 2nd Floor, Chicago IL 60629</td>
<td>Individual and family counseling</td>
<td>English, Spanish</td>
<td>Children, Youth, Adult</td>
</tr>
<tr>
<td>Hanul Family Alliance</td>
<td>Address: 5008 N. Kedzie Ave., Chicago, IL 60647</td>
<td>Mental Health Disorders, Substance Related Disorders, Individual/Group Counseling, Couple/Family Counseling, Career Counseling, Home Care Services, Senior Nutrition Programs, Public Benefit Assistance, Community Health Workshops</td>
<td>English, Korean</td>
<td>Youth, Adult</td>
</tr>
<tr>
<td>Healthcare Alternative System</td>
<td>Address: 2755 W. Armitage Ave. Chicago, IL 60647</td>
<td>Psychotherapy, Substance abuse prevention and treatment, domestic violence, transitional housing</td>
<td>English, Spanish</td>
<td>Youth, Adult</td>
</tr>
<tr>
<td>KAN-WIN</td>
<td>Phone: 773.583.1392</td>
<td>24-hour hotline, transitional housing, legal advocacy, case management, support groups, children’s programs, sexual assault services</td>
<td>English, Korean</td>
<td>Children, Youth, Adult</td>
</tr>
<tr>
<td>Kedzie Center</td>
<td>Address: 4141 N. Kedzie Ave. Suite 2, Chicago IL 60618</td>
<td>Individual, couples and family, groups, psychiatric services two psychiatrists available one for adults and one for children), community services training in various psychoeducation topics with at risk populations and schools.</td>
<td>English, Spanish, Arabic</td>
<td>Children, Youth, Adult, LGBTQ+</td>
</tr>
<tr>
<td>Metropolitan Family Services</td>
<td>Address: 101 N. Wacker Drive, 17th Floor Chicago, IL 60606</td>
<td>Individual, family/couples counseling, groups, psychiatry services, evaluations, medication management, case management, and community support</td>
<td>English, Spanish, Polish, Arabic</td>
<td>Children, Youth, Adult</td>
</tr>
<tr>
<td>Mujeres Latinas en Accion</td>
<td>Address: 2124 W. 21st Place Chicago, IL 60608</td>
<td>Crisis intervention, 24 hour crisis line, individual and group counseling, adult and child therapy, court advocacy, community education, professional and volunteer trainings, and referrals to shelters and other resources</td>
<td>Spanish, Adult</td>
<td>LGBTQ+</td>
</tr>
<tr>
<td>Refugee One</td>
<td>Address: 5705 N Lincoln, Chicago, IL 60659</td>
<td>Individual therapy, family therapy, group therapy, crisis intervention, short term urgent care, home-based clinical services, medication evaluation/management</td>
<td>Amharic, Arabic, Assyrian, Burmese, English, Farsi, French, Iranian, Karen, Khasi, Pashto, Rohingya, Somali, Spanish, Tigriyna</td>
<td>Adult, Youth</td>
</tr>
</tbody>
</table>

**COMMUNITY RESOURCE GUIDE FOR MENTAL HEALTH | 37**
# Community Resource Guide for Mental Health

## Federally Qualified Health Centers

Federally funded nonprofit health centers or clinics that provide primary care services and behavioral health sciences regardless of your ability to pay.

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<th>Organization</th>
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<tbody>
<tr>
<td>ACCESS Community Health Network</td>
<td>Address: 5159 S. Ashland Ave. Chicago, IL 60609 Phone: 773.454.9265 Web: <a href="https://www.achn.net/">https://www.achn.net/</a></td>
<td>Family practice, internal medicine, pediatrics, school and sports physicals, obstetric/gynecological and midwifery services, and ongoing management of chronic diseases</td>
<td>English, Spanish</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>AHS Family Health Center</td>
<td>Address: 2424 W Peterson Ave, Chicago, IL 60659 Phone: 800.597.5077 Web: <a href="https://www.ahsfhc.org/">https://www.ahsfhc.org/</a></td>
<td>Adult Behavioral Health, Adult Medical Care, Blood Pressure &amp; Diabetes Tests, Child Behavioral Health, Dental Services, Infant Care, School Physicals, Women's Health Care</td>
<td>Mandarin, Spanish, Arabic, Khmer, Tagalog, English</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>Alivio Medical Clinic</td>
<td>Address: 366 W. 21st St. Chicago 60608 2355 S. Western Ave. Chicago 60608 Phone: 773.254.1400 Web: <a href="https://www.aliviomedicalcenter.org/">https://www.aliviomedicalcenter.org/</a></td>
<td>Adult &amp; Family Medicine, Behavioral &amp; Mental Health, COVID-19 Vaccine, Dentistry, Diabetes, Family Planning, OB/GYN &amp; Midwifery, Pediatrics, Pharmacy, Walk In Wellness Center</td>
<td>English, Spanish</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>Erie Family Health Center</td>
<td>Address: 1701 West Superior Chicago, IL 60622 Phone: 312.686.3444 Web: <a href="https://www.eriefamilyhealth.org/">https://www.eriefamilyhealth.org/</a></td>
<td>Group and individual therapy, substance use services, medication assisted treatment program, women's support groups</td>
<td>English, Spanish</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Esperanza Health Center</td>
<td>Address: 4700 S. California Ave., Chicago, IL 60632 Phone: 773.584.6200 Web: <a href="https://www.esperanzachicago.org/">https://www.esperanzachicago.org/</a></td>
<td>Behavioral Health; Substance Use; Psychiatry; Women's Health; Pediatrics; Adults</td>
<td>English, Spanish</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Hamdard Health Alliance</td>
<td>Address: 228 E. Lake Street Addison, IL 60101 Phone: 630.835.1430 Web: <a href="https://www.hamdardhealth.org/">https://www.hamdardhealth.org/</a></td>
<td>Crisis intervention, psychiatric evaluation, medication management/monitoring, mental health intake assessments, individual psychotherapy, mindfulness</td>
<td>Arabic, Bosnian, Hindi, Polish, Punjabi, Spanish, Urdu, English</td>
<td>Youth Adult</td>
</tr>
<tr>
<td>Tapestry 360 Health</td>
<td>Address: 845 W. Wilson Avenue Chicago, IL 60640 Phone: 773.506.4283 Web: <a href="https://tap360health.org/">https://tap360health.org/</a></td>
<td>Individual, family, group counseling, adult and child psychiatry, substance abuse counseling, and referrals to community resources. Spanish Interpreter Available</td>
<td>English, Spanish</td>
<td>Children Youth Adult</td>
</tr>
</tbody>
</table>

## Community Mental Health Centers

A community-based facility or group of facilities providing prevention, treatment, and rehabilitation mental health services.

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<tr>
<td>Chicago City Mental Health Center</td>
<td>Address: 4150 W. 55th Street, Chicago, IL 60632 Phone: 312.747.1020 Web: <a href="https://www.chicago.gov/city/en/depts/cdph/supp_info/behavioral-health/mental_health_centers.html">https://www.chicago.gov/city/en/depts/cdph/supp_info/behavioral-health/mental_health_centers.html</a></td>
<td>Individual and group therapy, psychiatric services, medication payment, case management</td>
<td>English, Spanish</td>
<td>Adult</td>
</tr>
<tr>
<td>Chicago Family Health Center</td>
<td>Address: South Chicago Health Center 9119 S. Eads Avenue Chicago, IL 60617 Address: Chicago Lawn Health Center 3223 W. 63rd St. Chicago, IL 60629 Phone: 773.768.5000 Web: <a href="https://chicagofamilyhealth.org/">https://chicagofamilyhealth.org/</a></td>
<td>Assessment, individual, family, or couple's therapy</td>
<td>English, Spanish, Arabic</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>Pilsen Wellness Center</td>
<td>Address: 2015 West Cermak Road Chicago, Illinois 60608 Phone: 773.579.0832 Web: pilsenwellnesscenter.org</td>
<td>Counseling &amp; Treatment programs; Substance Use Disorder treatment; Housing &amp; Residential programs, Employment Services; Youth services substance use program, substance prevention program, teen pregnancy prevention program, Teen Mom's program, Labor &amp; Delivery Support for Teen Moms.</td>
<td>English, Spanish</td>
<td>Children Youth Adult</td>
</tr>
<tr>
<td>Trilogy Behavioral Health</td>
<td>Address: 1400 W. Greenleaf Ave., Chicago, IL 60626 Phone: 773.508.6100 Web: <a href="https://www.trilogyinc.org/">https://www.trilogyinc.org/</a></td>
<td>Psychiatric and general health condition services</td>
<td>English, Spanish</td>
<td>Adult</td>
</tr>
<tr>
<td>Live Oak</td>
<td>Address: 1300 W. Belmont Ave. #400 Chicago, IL 60657 Phone: 773.880.1310 Web: <a href="https://liveoakchicago.com/">https://liveoakchicago.com/</a></td>
<td>Individual/group counseling specializing in LGBTQ and trauma</td>
<td>Spanish, Mandarin, Hindi, Polish, English</td>
<td>Children Youth Adult LGBTQ+</td>
</tr>
</tbody>
</table>